

What Constitutes an Emergency?

Emergencies causing immediate danger such as fire, call 911

Emergencies involving gas call the gas company and if necessary, 911

Emergencies involving IMMEDIATE electrical danger, call the utility service or 911

After contacting one of the above sources, then call our emergency line and report the problem. Emergencies such as backed up plumbing and flooding Call us right away after first locating the water shut off valve and shutting off the water.

Check to see if you can determine the cause of the problem that you are experiencing, unless you have an emergency.

Non-emergencies:

An emergency is NOT AC/ HEAT, Unless current temps are above 90 Deg or Below 40 Deg, but we recognize this is important and will make it a priority with vendors to have the AC/HEAT working as soon as is possible.

For All non emergency repairs Fill out a “work order” request form on your tenant portal or email us at Management@gunnpropertyservices.com

If an appointment with an outside vendor is necessary one will be made with you. We will provide the vendor with your contact information for them to schedule a time that will work best with both your schedules.

Failure to show at an appointment can mean a charge to you. Therefore, be certain to call as soon as possible if you are unable to make the appointment.

It is very important that you report any and all maintenance issues. Failure to do so could result in you being responsible for any damage caused.

**After hours emergency contact only to be used during
a Emergency Listed Above Phone: 352-314-2668**

(Please leave a detailed message we will return your call immediately)